



McArthurGlen
ACADEMY

BE AN AMBASSADOR

“To Create Finest Retail Experiences”

McArthur
Glen
Designer Outlet

DESIGNER OUTLET CENTRE
ROERMOND

Who We Are

To Create Finest Retail Experiences

Roermond



“The leading designer outlet of Europe”

Priorities



World Class Brands

Luxury, Premium And Lifestyle Brands



Attractive Offers

Up to 70% from the ultimate designer to high-street fashion



Customer Connection

Global Shopping Travelling & Exciting Shopping Environment



Focus



BRAND PARTNERS' TEAMWORK

To make Roermond a better place to work, our store staff is essential in creating the finest retail experiences, therefore we invest in this crucial asset.



MEMORABLE GUEST EXPERIENCE

Architectural style, finely-tuned to the local surroundings, making our designer outlets a unique place to shop, meet and be entertained in.



WELL CATERED SHOPPING DAY-OUT

International cuisine, as well as fresh sandwiches and traditional burgers, along with nice coffee to go.

What You Need to Know

To Create Finest Retail Experiences

Our Centre

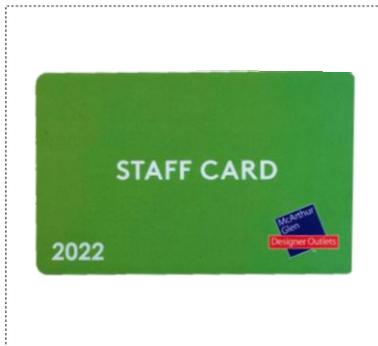


- 1** Locations  Guest Service Offices
- 15** Caterers  Delicious Restaurants
- 5** Locations  Toilets and Baby Rooms
- 1** Playground  Play Area for Kids

Guest Services

-  Tourism Information
-  Tax Refund/ATM
-  Mobile Phone Chargers
-  Wheelchairs
-  Kids Boobaloo's
-  Premium Parking
-  Hands Free Shopping
-  Lost and Found
-  Gift Wrapping/Gift Cards
-  Umbrella Services

Benefits



Staff Card

-  Valid 1 year till 31.12.2022 (with ID present)
-  Discounts & Special Offers*
*see more details of the benefits in "Staff Benefits" brochure



McArthurGlen Club

-  Members Only (registered members)
-  Discounts & Special Offers*
*find out more details singing-up to the club

How to Contact Us

To Create Finest Retail Experiences

Brand Support



Opening Hours

Monday – Friday, 9:00 – 17:00



Phone Number

+31 (0) 475 351 792



Email

brandpartnersupportroermond@mcarthurglen.com



Management Suite

Brand Services



First Contact Point



POS Materials



Recruitment Trainings



Academy



Parking Permission



Staff Cards



Trash Bags



Offers/Promotions



Trading Calendar



Opening Hours

Team Support

Marketing Team

- +31 (0) 6 20 98 80 81
- marketing.nl@mcarthurglen.com

Facilities Team

- +31 (0) 475 35 1 749
- Facilities.Roermond@mcarthurglen.com

Tourism Team

- +31 (0) 6 30 09 48 79
- tourismsupport@mcarthurglen.com

Academy

- +31 (0) 475 351 792
- Academy.Roermond@mcarthurglen.com

Weekly Offers

- +31 (0) 475 351 792
- Offers@designer-outlet-roermond.com

Security Team

- +31 0475 351 770
- Security.Roermond@mcarthurglen.com

Guest Experience Team

- +31 475 351 777
- info@designer-outlet-roermond.com

Recruitment

- +31 (0) 475 351 792
- jobs@designer-outlet-roermond.com